L Number	Hits	Search Text	DB	Time stamp
-	2079	(customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 09:33
		feedback)	US-PGPUB:	200 1700/00 00:00
		100 ab doily	EPO; JPO;	
			DERWENT:	
			IBM TDB	
_	530	((customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 09:39
		feedback)) and agent	US-PGPUB;	2004/03/03 03.33
		100abaok// ana agont	EPO; JPO;	
			DERWENT;	
			IBM_TDB	
_	135	(((customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 12:01
	'00	feedback)) and agent) and (call adj center)	US-PGPUB;	2004/03/03 12.01
		lecabacky, and agenty and (can adj center)	EPO; JPO;	,
			DERWENT;	
			IBM TDB	
<u>-</u>	90	(customer same comment) and (catalog\$3 with (number or	USPAT:	2004/09/09 10:53
		order))	US-PGPUB;	2004/00/00 10.00
		0.40.77	EPO; JPO;	
			DERWENT;	
		·	IBM_TDB	
_	128	((((customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 12:02
		feedback)) and agent) and (call adj center)) and (request\$3	US-PGPUB;	
		or ask\$3 or solicit\$5)	EPO; JPO;	
		,	DERWENT;	
		9	IBM TDB	,
<b>-</b> ,	72	((((customer or (calling adj party) or caller) with (comment or	USPAT;	2004/09/09 14:44
		feedback)) and agent) and (call adj center)) and ((request\$3	US-PGPUB;	
		or ask\$3 or solicit\$5) same (comment or feedback))	EPO; JPO;	
		, , , , , , , , , , , , , , , , , , , ,	DERWENT;	
			IBM TDB	
-	294	request\$3 same ((comment or feedback)) with customer	USPAT;	2004/09/09 14:54
		· · · · · · · · · · · · · · · · · · ·	US-PGPUB;	
		•	EPO; JPO;	
			DERWENT;	
	·		IBM_TDB	
-	15	(request\$3 same ((comment or feedback)) with customer)	USPAT;	2004/09/09 16:44
		and ((call adj center) same agent)	US-PGPUB;	
			EPO; JPO;	
		•	DERWENT;	
			IBM_TDB	
-	80	(request\$3 same ((comment or feedback)) with customer)	USPAT;	2004/09/09 16:44
		and agent	US-PGPUB;	
			EPO; JPO;	
			DERWENT;	
			IBM_TDB	

L Number	Hits	Search Text	DB	Time stamp
•	254	feedback same supervisor	USPAT;	2004/09/13 09:37
			US-PGPUB;	
			EPO; JPO;	
		•	DERWENT;	
			IBM_TDB	
_	22	(feedback same supervisor) and catalog\$3	USPAT;	2004/09/13 09:27
			US-PGPUB;	
			EPO; JPO;	
			DERWENT;	*
			IBM_TDB	
-	25	(feedback same supervisor) and (call adj center)	USPAT;	2004/09/13 09:31
•			US-PGPUB;	
·			EPO; JPO;	
			DERWENT;	
	•		IBM_TDB	
-	2	(feedback same supervisor) and (mail adj order\$3)	USPAT;	2004/09/13 09:31
			US-PGPUB	
			EPO; JPO;	
			DERWENT;	
			IBM TDB	
-	2	(feedback same supervisor) same agent same customer	USPAT;	2004/09/13 10:46
		, , , , , , , , , , , , , , , , , , , ,	US-PGPUB;	
			EPO; JPO;	
			DERWENT;	
			IBM_TDB	
_	36	feedback same service same agent same customer	USPAT;	2004/09/13 09:38
		<b>3</b>	US-PGPUB:	
			EPO; JPO;	
			DERWENT;	
			IBM TDB	
-	32	(feedback same supervisor) and agent and customer	USPAT;	2004/09/13 15:23
	-	The same of the same again and additional	US-PGPUB;	2554750715 15.20
			EPO; JPO;	
			DERWENT:	
	•		IBM TDB	